

WHO WE ARE

Clarity Care delivers NDIS and DVA community nursing, disability and mental health support across Mandurah, the Peel Region and the South West of Western Australia. Our supervisors and team leaders are registered with AHPRA, Australia's independent regulator of health practitioners — so clinical accountability sits behind every service, not just good intentions. We work with people living with disability, mental health conditions and psychosocial disability, and with DVA Gold and White Card holders. There is no age limit on our services: DVA community nursing regularly supports veterans well over 65, and positive behaviour support is available to children and young people as well as adults.

SERVICES

■ Supported Independent Living

Long-term housing support with clinical oversight.

■ Psychosocial Recovery Coaching

Delivered by qualified mental health professionals.

■ Assistance with Daily Life

Routines, meals, appointments, shopping — capacity building.

■ Social & Community Participation

Outings, groups, skill-building, transport support.

■ Community Nursing

Wound care, medication support, continence support, chronic conditions.

■ Positive Behaviour Support

Behaviour support plans and reduction of restrictive practices.

■ Assistance with Household Tasks

Cleaning, laundry, maintaining the home environment.

■ Functional Capacity Assessment

Psychosocial assessment evidence for plan reviews.

WHY SUPPORT COORDINATORS REFER TO US

- **24-hour referral response.** Every referral acknowledged by phone or email within 24 hours; participant contacted within 48 hours.
- **AHPRA-registered clinical leadership.** Registered nurses and mental health professionals supervise the work — not just coordinate it.
- **Reporting that meets the standard.** Monthly progress reports written to clinical governance and NDIS reporting requirements.
- **Talk to a clinician, not a call centre.** You reach the registered practitioner working with your participant.
- **Small caseloads.** Rostered for continuity, so participants see the same faces.
- **Complex presentations welcome.** Dual diagnosis, behaviours of concern, and participants other providers have declined.

WHERE WE WORK

Mandurah & surrounds — Meadow Springs, Lakelands, Halls Head, Erskine, Falcon, Dawesville, Bouvard

Peel Region — Pinjarra, Waroona, Dwellingup, Serpentine-Jarrahdale, Murray, Boddington

Rockingham & Kwinana — Rockingham, Baldivis, Secret Harbour, Safety Bay, Kwinana, Wellard

South West — Bunbury, Busselton, Margaret River, Dunsborough, Collie, Harvey

Perth South — Armadale, Gosnells, Canning Vale, Cockburn, Fremantle (limited services)

HOW TO REFER

Submit the online referral form at claritycare.com.au/referral (about five minutes), or call 0410 560 769 and we will take the details over the phone. You do not need every detail ready — we follow up on anything missing. If you would rather talk a participant through before committing to a form, call and ask for the intake team. We will give you a straight answer on whether we are the right fit, including when we are not.