

WHO WE ARE

Clarity Care is a clinically led NDIS and DVA provider based in Mandurah. We specialise in **psychosocial disability support** and **positive behaviour support**, alongside DVA community nursing and daily living and community participation supports. Our work is clinically led by an AHPRA-registered Registered Nurse, Credentialed Mental Health Nurse and NDIS behaviour support practitioner, who reviews and signs off every care plan. We work with individuals living with disability, including psychosocial disability, and DVA Gold and White Card holders. **There is no age limit on our services:** DVA community nursing regularly supports veterans well over 65, and positive behaviour support is available to children and young people.

SERVICES

■ Psychosocial Support

Day-to-day and community support for people living with psychosocial disability, with mental health clinical oversight.

■ Community Nursing (NDIS and DVA)

Wound care, medication support, continence support and chronic condition management at home.

■ Assistance with Daily Life

Routines, meals, appointments and shopping, worked on alongside you to build skills and confidence.

■ Assistance with Household Tasks

Cleaning, laundry and keeping your home the way you want it.

■ Positive Behaviour Support

Functional assessment, behaviour support plans, team training and implementation, and reducing restrictive practices.

■ Functional Capacity Assessment

Psychosocial assessment evidence for NDIS plan reviews.

■ Social and Community Participation

Outings, groups, skill-building and getting out into your community.

■ Supported Independent Living

Support with daily living in a shared or individual home, so you can live as independently as possible. The home itself is arranged separately.

WHY SUPPORT COORDINATORS REFER TO US

- **24-hour referral response.** Every referral acknowledged by phone or email within 24 hours; the participant is contacted within 48 hours.
- **Clinical sign-off on every care plan.** Reviewed and signed off by our Clinical Lead, a Registered Nurse and Credentialed Mental Health Nurse.
- **Mental health and behaviour read by the same clinician.** For dual diagnosis and psychosocial referrals, the person who writes the behaviour support plan also assesses mental health changes.
- **Independent provision.** We never act as both support coordinator and provider for the same participant.
- **Reporting without chasing.** Written progress reports, monthly or quarterly as agreed in the care plan, sent to the people you nominate.
- **Talk to a clinician, not a call centre.** You reach the practitioner working with your participant.
- **Small caseloads.** Rostered for continuity, so participants see the same faces.

WHERE WE WORK

In person: Mandurah and the coast from Rockingham to Bouvard. **By telehealth:** positive behaviour support is also available for people outside this area. Further south, including Bunbury, Harvey and Australind, call us to check current capacity.

HOW TO REFER

Submit the online referral form at claritycare.com.au/referral (about five minutes), or call 0410 560 769 and we will take the details over the phone. You do not need every detail ready. We follow up on anything missing. If you would rather talk a participant through before committing to a form, call us first. We will give you a straight answer on whether we are the right fit, including when we are not.